

## PERSONAL CLAIMS SERVICE



## 8 TIPS TO CONSIDER IF YOUR VEHICLE IS DAMAGED

TO REPORT
AN AUTO
CLAIM, CALL
THE HARTFORD
CUSTOMER
CARE TEAM AT
1-800-243-5860

How can you be sure you know what to do after a car accident? We can help. Please review the 8 easy tips below. You may consider keeping a copy in your vehicle.

- **1.** If someone is injured, call 911 immediately. Otherwise, call the police or fire department to report your accident.
- **2.** Take steps to prevent further accidents and/or injury. If permissible, and the police or fire department suggest so, move your vehicle to the side of the road or other safe place.
- 3. Do not leave the scene of the accident until it is appropriate to do so.
- **4.** At the accident scene, do not discuss the specifics of the accident with anyone, except the police, fire department, or other emergency personnel.
- **5.** Exchange your name, insurance company, policy number and vehicle's license plate number with the other driver(s).
- 6. If safe to do so, consider taking photos of the accident scene and vehicles.
- 7. As soon as possible after an accident, call The Hartford's 24-hour toll-free hot line at 1-800-243-5860 to report your claim. Or, report your claim online at <a href="http://www.hartfordauto.com">http://www.hartfordauto.com</a>.
- **8.** Consider using our Auto Repair Shop Network with a lifetime workmanship guarantee. Ask your Customer Care Representative or visit *www.thehartford.com/autorepairshops* to find a local network repair shop. As always, you may select the shop of your choice.